

FlyClear Kiosks -Verification Wireframes

MODIFICATION DATE: Thu Aug 12 2010

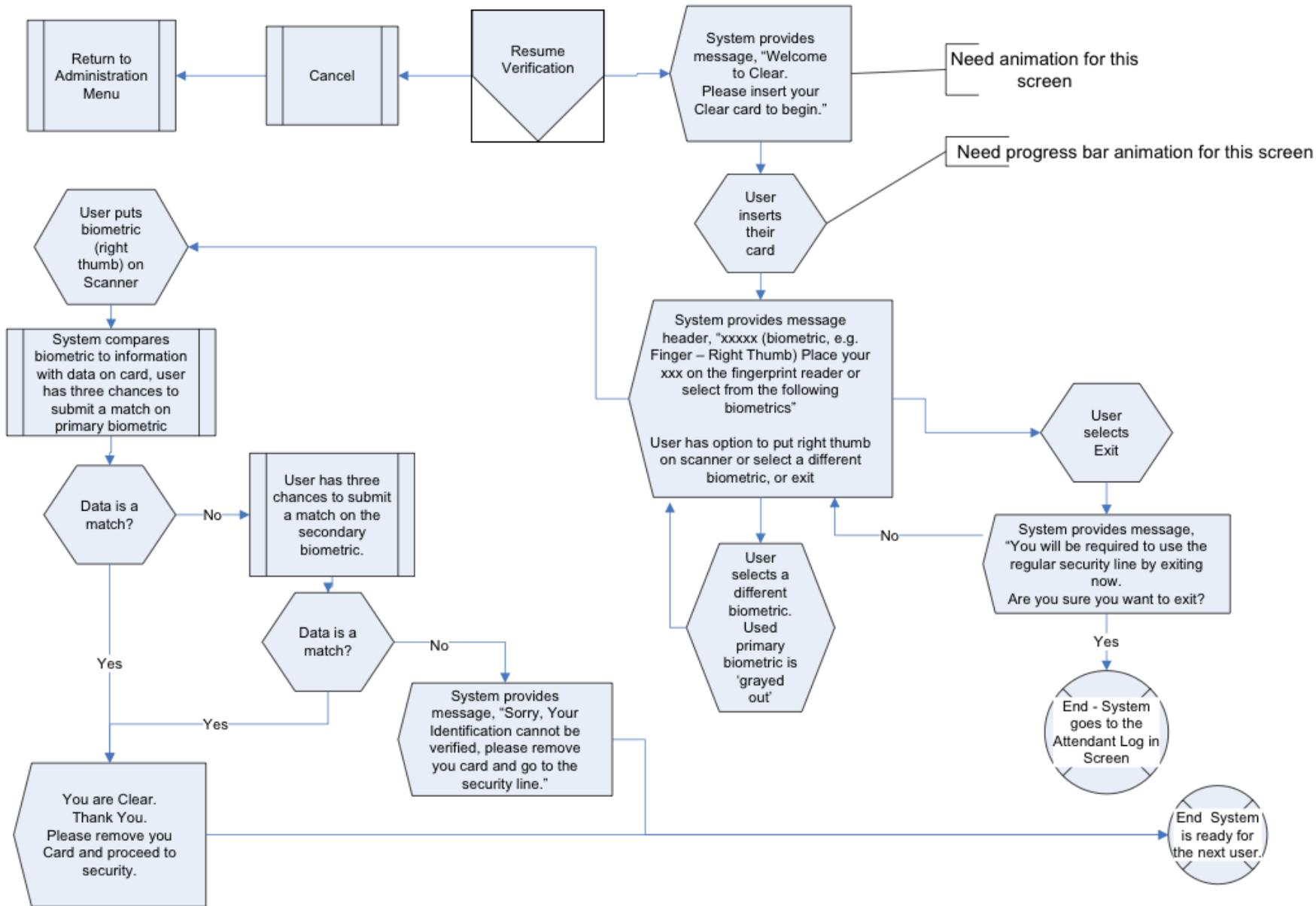
COMPANY: Clear.com

CREATOR: Mohit SantRam / Omnigon Communications, LLC

FILE NAME: Clear_Kiosk_SitemapWireframes_v2.3_081110_VerifyIdentity.graffle

VERSION HISTORY: 2.3

DESCRIPTION: Refined Sitemap & Wireframes for the redesigned FlyClear User Verification Kiosks.



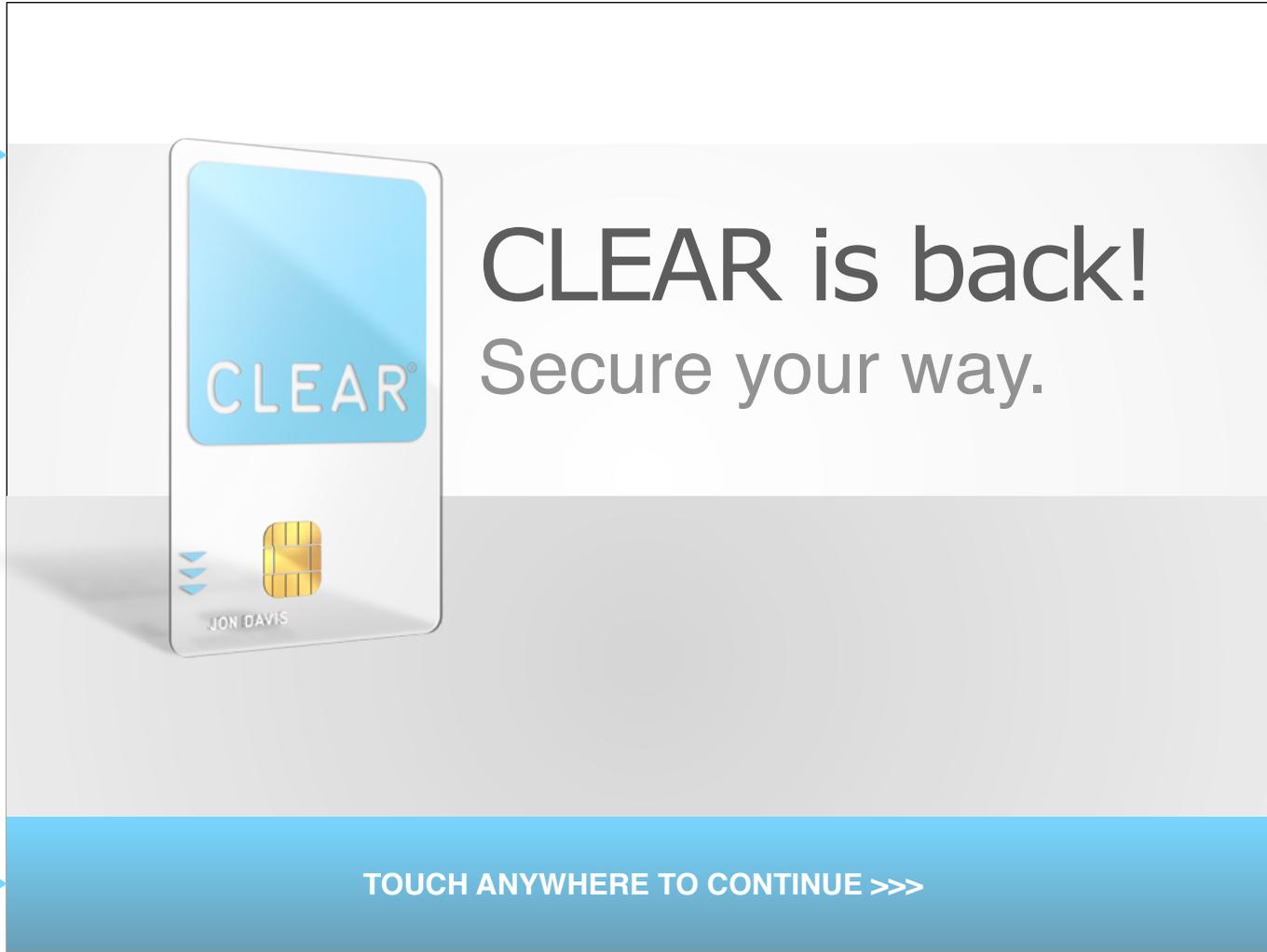
NOTES:

CLEAR Verification Kiosks will be monitored by CLEAR Attendants. New and Existing CLEAR users will be guided through the verification process if they assistance.

This Process Flow describes the following pages and how the user traverses through the system.

1024 Pixels

1.0



724 Pixels

NOTES:

CLEAR Verification Kiosks will be monitored by CLEAR Attendants. New and Existing CLEAR users will be guided through the verification process if they assistance.

1.0) DYNAMIC LEAD

This screen will display a Dynamic Lead animation while the kiosk is not in use. A user may press anywhere on the screen to advance to the login page.

2.0) TOUCH ANYWHERE TO CONTINUE

Touching anywhere on the screen will prompt the user to insert their CLEAR card.

2.0

1024 Pixels



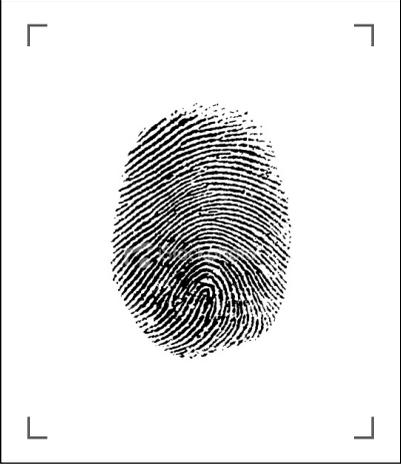
Attendant Login

User Name

Password

Fingerprint



724 Pixels

CONTINUE 

RESET 

NOTES:

CLEAR Enrollment Kiosks will be monitored by CLEAR Attendants. New and Existing CLEAR users will be guided through the enrollment process.

1.0) CLEAR LOGO

The CLEAR logo will always be displayed.

2.0) ATTENDANT LOGIN

The Attendant will be asked to enter in their User Name and their Password via the keyboard.

2.1) START CAPTURE & CLEAR

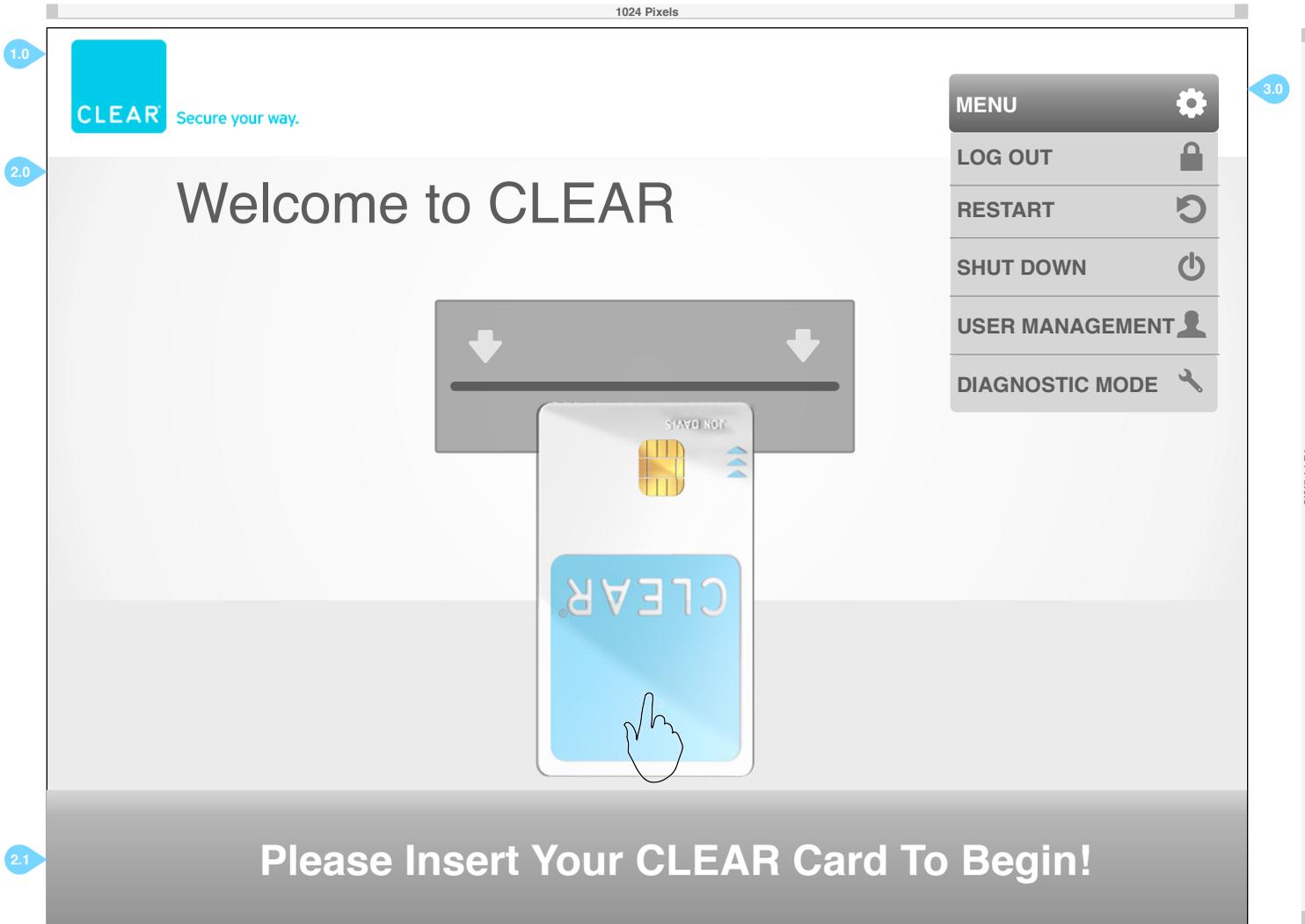
The Attendant will also be required to scan in their fingerprint. they must press the Start Capture button and place their fingerprint on the scanner.

3.0) MENU

The contextual Menu allows users to access several system level actions. These actions include Log Out, Restart, Shutdown, User Management and Diagnostic Mode. The user will only see actions for which they have access privileges.

4.0) FINGERPRINT PREVIEW

Users will see a preview of their fingerprint after a successful scan.



NOTES:

CLEAR Verification Kiosks will be monitored by CLEAR Attendants. New and Existing CLEAR users will be guided through the verification process if they assistance.

1.0) CLEAR LOGO

The CLEAR logo will always be displayed.

2.0) WELCOME TO CLEAR

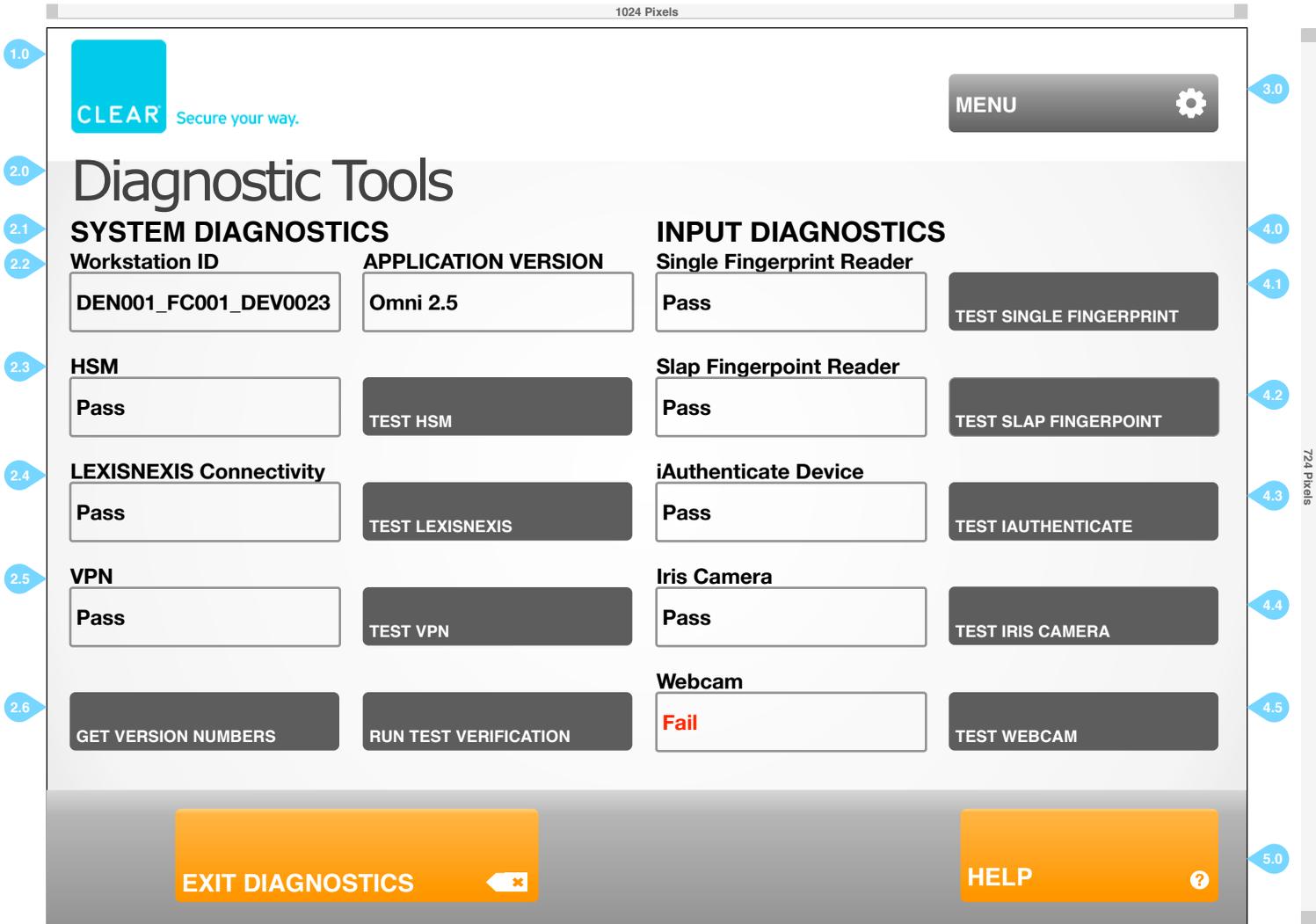
Users are welcomed to CLEAR and prompted to insert their CLEAR card into the card reader. They must insert their card or they cannot continue. This page will be displayed for 30 seconds, if a CLEAR card is not inserted, the screen will revert to the Splash Screen.

2.1) PLEASE INSERT YOUR CLEAR CARD TO BEGIN

Users must insert their CLEAR card to begin the Verification process.

3.0) MENU WITH DROP DOWN MENU

The contextual Menu allows users to access several user level actions. The user will only see actions for which they have access privileges. **Admin users can use this menu option to log into the verification kiosk.**



NOTES:

1.0) CLEAR LOGO

The CLEAR logo will always be displayed.

2.0) DIAGNOSTIC TOOLS

The page header will alert the user of their contextual placement.

2.1) SYSTEM DIAGNOSTICS

System Diagnostics will display specific information about the CLEAR kiosk and software.

2.2) WORKSTATION ID & APPLICATION VERSION

The Workstation ID and current application version are displayed.

2.3) HSM CONNECTIVITY & TEST HSM

The Admin can press the Test HSM button to see if the device is working. A Pass or Fail message will be displayed upon test completion.

2.4) LEXISNEXIS CONNECTIVITY & TEST LEXISNEXIS

The Admin can press the Test LexisNexis button to see if the device is working. A Pass or Fail message will be displayed upon test completion.

2.5) VPN & TEST VPN

The Admin can press the Test VPN button to see if the device is working. A Pass or Fail message will be displayed upon test completion.

2.6) GET VERSION NUMBERS & RUN TEST ENROLLMENT

The Admin can press the Get Version Numbers button to see a list of the current software version for all Input devices. Run Test Enrollment will test the enrollment process.

3.0) MENU

The contextual Menu allows Admin Users to access several system level actions. These actions include Log Out, Restart, Shutdown, User Management and Diagnostic Mode.

4.0) INPUT DIAGNOSTICS

All input devices on the current CLEAR kiosk.

4.1) TEST SINGLE FINGERPRINT READER

The Admin can press the Test Single Fingerprint button to see if the device is working. A Pass or Fail message will be displayed upon test completion.

4.2) TEST SLAP FINGERPOINT READER

The Admin can press the Test Slap Fingerprint button to see if the device is working. A Pass or Fail message will be displayed upon test completion.

4.3) TEST IAUTHENTICATE READER

The Admin can press the Test iAuthenticate button to see if the device is working. A Pass or Fail message will be displayed upon test completion.

4.4) TEST IRIS CAMERA

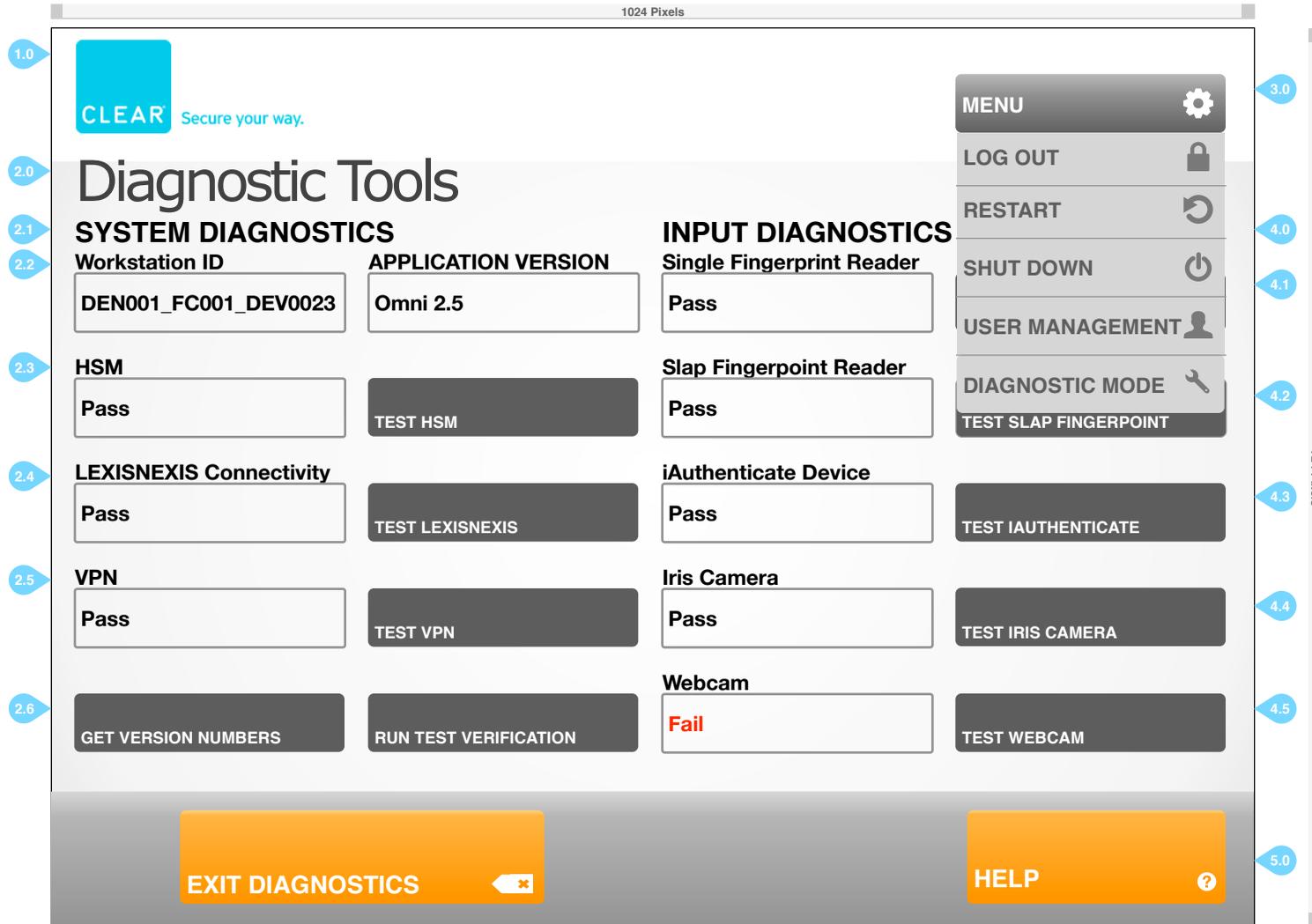
The Admin can press the Test Iris Camera button to see if the device is working. A Pass or Fail message will be displayed upon test completion.

4.5) TEST WEBCAM

The Admin can press the Test Webcam button to see if the device is working. A Pass or Fail message will be displayed upon test completion.

5.0) HELP AND EXIT DIAGNOSTICS

Standard contextual buttons.



NOTES:

1.0) CLEAR LOGO

The CLEAR logo will always be displayed.

2.0) DIAGNOSTIC TOOLS

The page header will alert the user of their contextual placement.

2.1) SYSTEM DIAGNOSTICS

System Diagnostics will display specific information about the CLEAR kiosk and software.

2.2) WORKSTATION ID & APPLICATION VERSION

The Workstation ID and current application version are displayed.

2.3) HSM CONNECTIVITY & TEST HSM

The Admin can press the Test HSM button to see if the device is working. A Pass or Fail message will be displayed upon test completion.

2.4) LEXISNEXIS CONNECTIVITY & TEST LEXISNEXIS

The Admin can press the Test LexisNexis button to see if the device is working. A Pass or Fail message will be displayed upon test completion.

2.5) VPN & TEST VPN

The Admin can press the Test VPN button to see if the device is working. A Pass or Fail message will be displayed upon test completion.

2.6) GET VERSION NUMBERS & RUN TEST ENROLLMENT

The Admin can press the Get Version Numbers button to see a list of the current software version for all Input devices. Run Test Enrollment will test the enrollment process.

3.0) MENU

The contextual Menu allows Admin Users to access several system level actions. These actions include Log Out, Restart, Shutdown, User Management and Diagnostic Mode.

4.0) INPUT DIAGNOSTICS

All input devices on the current CLEAR kiosk.

4.1) TEST SINGLE FINGERPRINT READER

The Admin can press the Test Single Fingerprint button to see if the device is working. A Pass or Fail message will be displayed upon test completion.

4.2) TEST SLAP FINGERPOINT READER

The Admin can press the Test Slap Fingerprint button to see if the device is working. A Pass or Fail message will be displayed upon test completion.

4.3) TEST IAUTHENTICATE READER

The Admin can press the Test iAuthenticate button to see if the device is working. A Pass or Fail message will be displayed upon test completion.

4.4) TEST IRIS CAMERA

The Admin can press the Test Iris Camera button to see if the device is working. A Pass or Fail message will be displayed upon test completion.

4.5) TEST WEBCAM

The Admin can press the Test Webcam button to see if the device is working. A Pass or Fail message will be displayed upon test completion.

5.0) HELP AND EXIT DIAGNOSTICS

Standard contextual buttons.

The screenshot shows a diagnostic interface with the following elements:

- Header:** CLEAR logo with tagline "Secure your way." and a MENU button with a gear icon.
- Section Headers:** "Diagnostic Tools", "SYSTEM DIAGNOSTICS", and "INPUT DIAGNOSTICS".
- System Diagnostics:**
 - Workstation ID: DEN001_FC001_DEV0023
 - HSM: Pass
 - LEXISNEXIS Connectivity: Pass
 - VPN: Pass
- Input Diagnostics:**
 - Single Fingerprint Reader: TEST SINGLE FINGERPRINT
 - Slap Fingerprint Reader: TEST SLAP FINGERPOINT
 - iAuthenticate Device: TEST IAUTHENTICATE
 - Iris Camera: TEST IRIS CAMERA
 - Webcam: TEST WEBCAM (Status: Fail)
- Buttons:** GET VERSION NUMBERS, RUN TEST VERIFICATION, EXIT DIAGNOSTICS, and HELP.
- Pop-up Window:** "Version Numbers" window with a close icon (x) in the top right corner. It lists:
 - APPLICATION VERSION
 - Single Fingerprint Reader: Serial Number: SFP_66343_23, Software Version: FCOS_1.2.4
 - Slap Fingerprint Reader: Serial Number: SFP_66343_23, Software Version: FCOS_1.2.4
 - iAuthenticate Device: Serial Number: SFP_66343_23, Software Version: FCOS_1.2.4
 - Iris Camera: Serial Number: SFP_66343_23, Software Version: FCOS_1.2.4
 - Webcam: Serial Number: SFP_66343_23, Software Version: FCOS_1.2.4

NOTES:

CLEAR Admin Attendants are able to administer all existing CLEAR Attendants for the Airport's Kiosks and add new Attendants.

1.0) VERSION NUMBERS

Window Title for the Pop Up. A Close icon will be visible on the upper right hand corner to close the pop up window.

2.0) SERIAL NUMBERS AND SOFTWARE VERSIONS

When the Get Version Numbers button is depressed, this pop up window appears and displays the Serial Number and current Software Version for each Input Device.

2.1) CLOSE

Standard button and behavior.

1.0

2.0

2.1

1024 Pixels

MENU



CLEAR®

CLEAR is back!
Secure your way.



TOUCH ANYWHERE TO CONTINUE >>>

724 Pixels

NOTES:

CLEAR Verification Kiosks will be monitored by CLEAR Attendants. New and Existing CLEAR users will be guided through the verification process if they assistance.

1.0) DYNAMIC LEAD

This screen will display a Dynamic Lead animation while the kiosk is not in use. A user may press anywhere on the screen to advance to the login page.

2.0) TOUCH ANYWHERE TO CONTINUE

Touching anywhere on the screen will prompt the user to insert their CLEAR card.

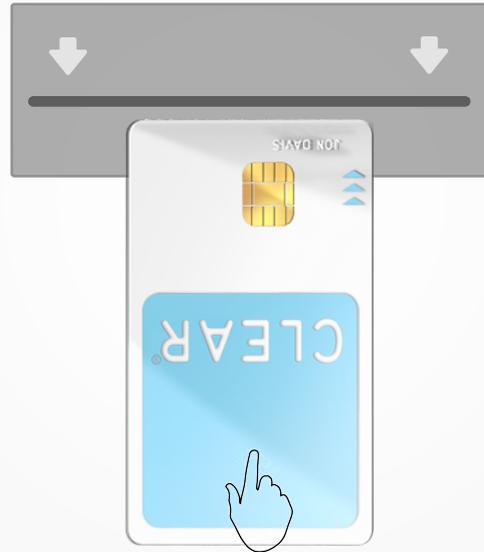
1024 Pixels

1.0



2.0

Welcome to CLEAR



2.1

PLEASE INSERT YOUR CLEAR CARD TO BEGIN!

724 Pixels

NOTES:

CLEAR Verification Kiosks will be monitored by CLEAR Attendants. New and Existing CLEAR users will be guided through the verification process if they assistance.

1.0) CLEAR LOGO

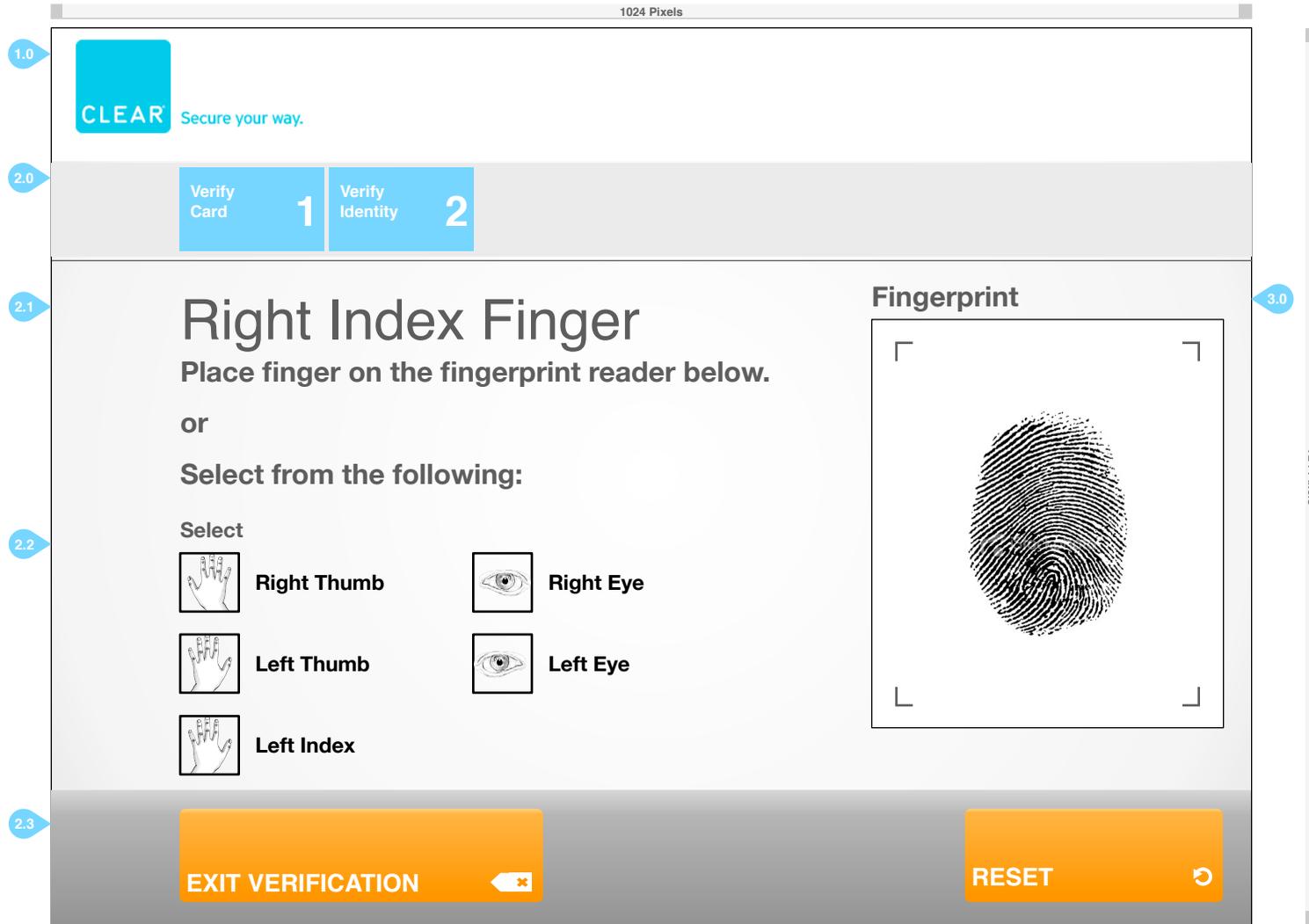
The CLEAR logo will always be displayed.

2.0) WELCOME TO CLEAR

Users are welcomed to CLEAR and prompted to insert their CLEAR card into the card reader. They must insert their card or they cannot continue. This page will be displayed for 30 seconds, if a CLEAR card is not inserted, the screen will revert to the Splash Screen.

2.1) PLEASE INSERT YOUR CLEAR CARD TO BEGIN

Users must insert their CLEAR card to begin the Verification process.



NOTES:

CLEAR Verification Kiosks will be monitored by CLEAR Attendants. New and Existing CLEAR users will be guided through the verification process if they assistance.

1.0) CLEAR LOGO
The CLEAR logo will always be displayed.

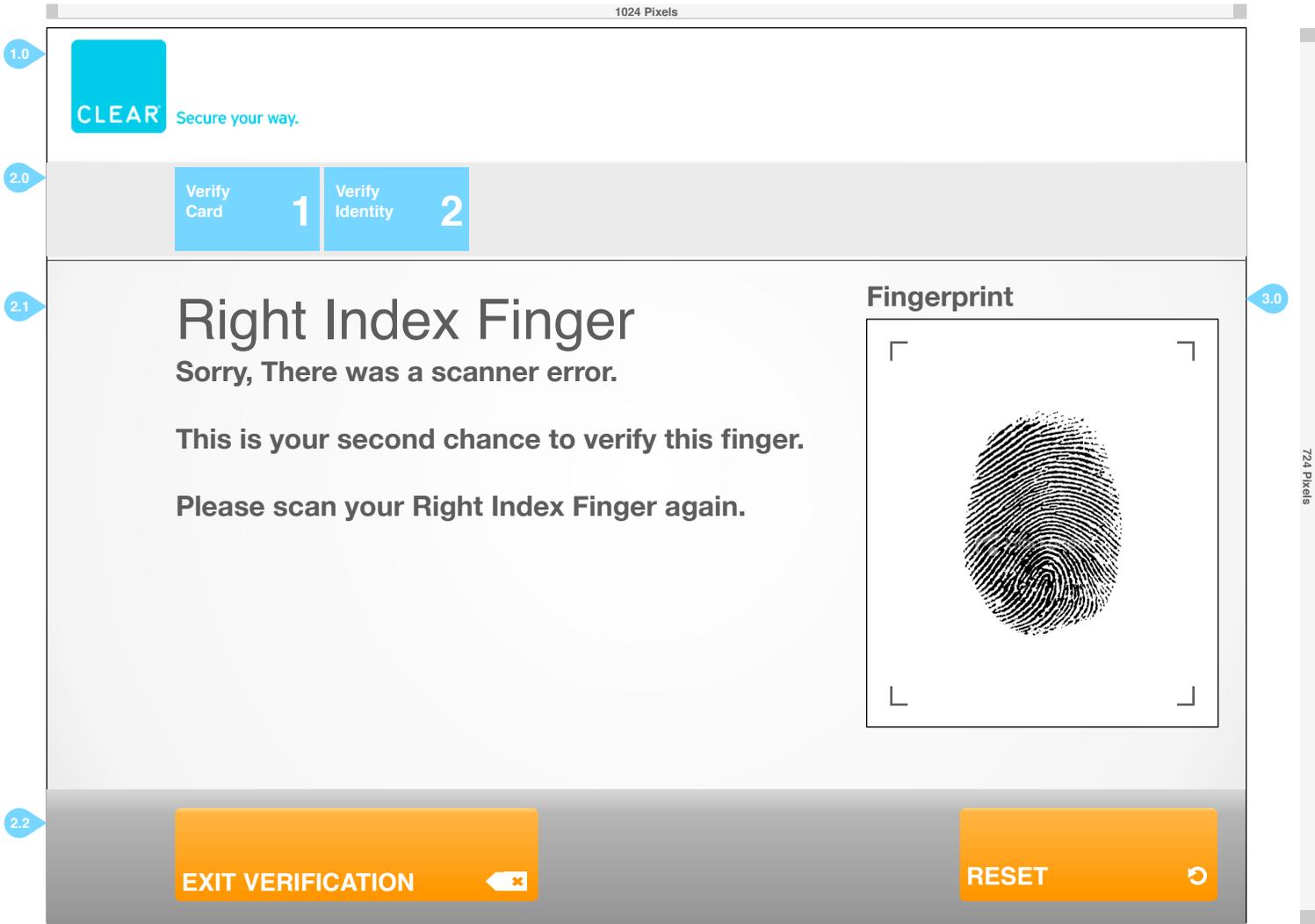
2.0) TWO STEPS OF VERIFICATION
The two steps of verification are displayed to the user. The current step will be the last blue button from left to right.

2.1) RIGHT INDEX FINGER
Users will verify their identity with their CLEAR card and verifying their Right Index Finger at the kiosk with the fingerprint scanner. **This is the first chance for the user to verify their identity.**

2.2) SELECT BIOMETRIC
The user may select an alternate Biometric value to verify their identity.

2.3) EXIT VERIFICATION & RESET
Users can exit the CLEAR verification system at anytime by pressing Exit Verification. Reset will reset the scanned image.

3.0) FINGERPRINT PREVIEW
Users will see a preview of their fingerprint after a successful scan.



NOTES:

CLEAR Verification Kiosks will be monitored by CLEAR Attendants. New and Existing CLEAR users will be guided through the verification process if they assistance.

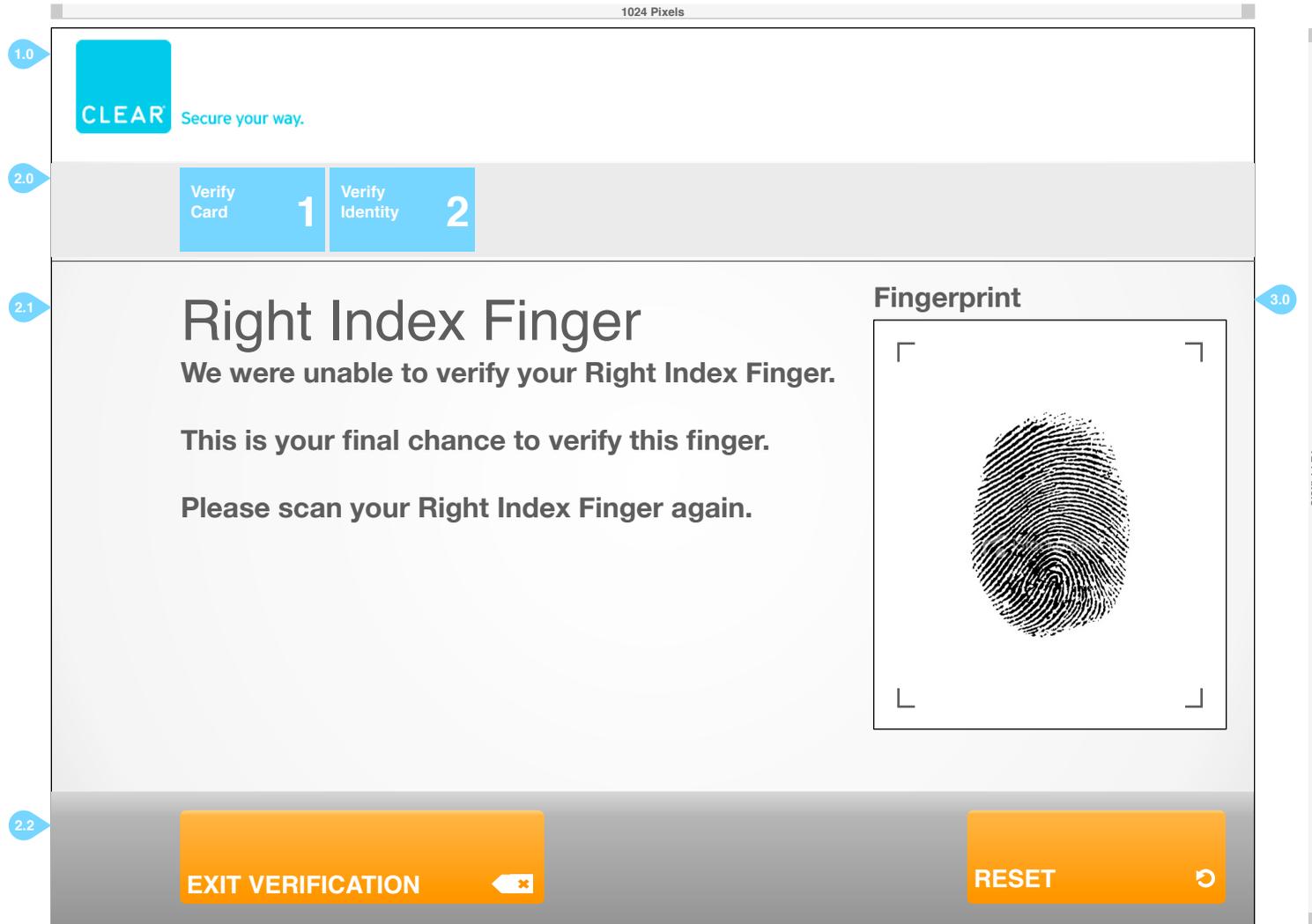
1.0) CLEAR LOGO
The CLEAR logo will always be displayed.

2.0) TWO STEPS OF VERIFICATION
The two steps of verification are displayed to the user. The current step will be the last blue button from left to right.

2.1) RIGHT INDEX FINGER
Users will verify their identity with their CLEAR card and verifying their Right Index Finger at the kiosk with the fingerprint scanner. **This is the second chance for the user to verify their identity.**

2.2) EXIT VERIFICATION & RESET
Users can exit the CLEAR verification system at anytime by pressing Exit Verification. Reset will reset the scanned image.

3.0) FINGERPRINT PREVIEW
Users will see a preview of their fingerprint after a successful scan.



NOTES:

CLEAR Verification Kiosks will be monitored by CLEAR Attendants. New and Existing CLEAR users will be guided through the verification process if they assistance.

1.0) CLEAR LOGO

The CLEAR logo will always be displayed.

2.0) TWO STEPS OF VERIFICATION

The two steps of verification are displayed to the user. The current step will be the last blue button from left to right.

2.1) RIGHT INDEX FINGER

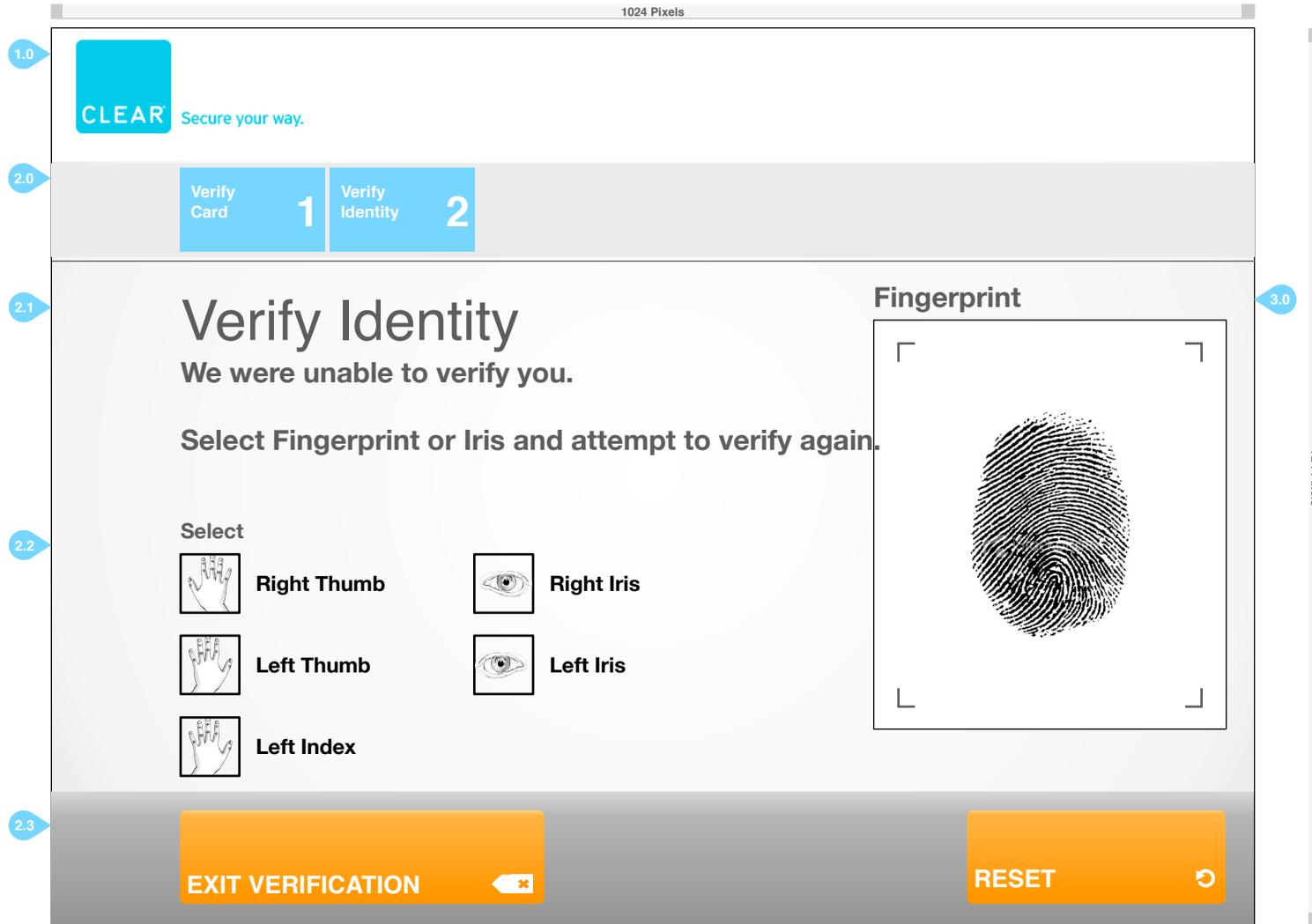
Users will verify their identity with their CLEAR card and verifying their Right Index Finger at the kiosk with the fingerprint scanner. **This is the third and final chance for the user to verify their identity with their Primary Biometric. If they fail to verify this Biometric, they will be given the opportunity to select another Biometric to verify.**

2.2) EXIT VERIFICATION & RESET

Users can exit the CLEAR verification system at anytime by pressing Exit Verification. Reset will reset the scanned image.

3.0) FINGERPRINT PREVIEW

Users will see a preview of their fingerprint after a successful scan.



NOTES:

CLEAR Verification Kiosks will be monitored by CLEAR Attendants. New and Existing CLEAR users will be guided through the verification process if they assistance.

1.0) CLEAR LOGO
The CLEAR logo will always be displayed.

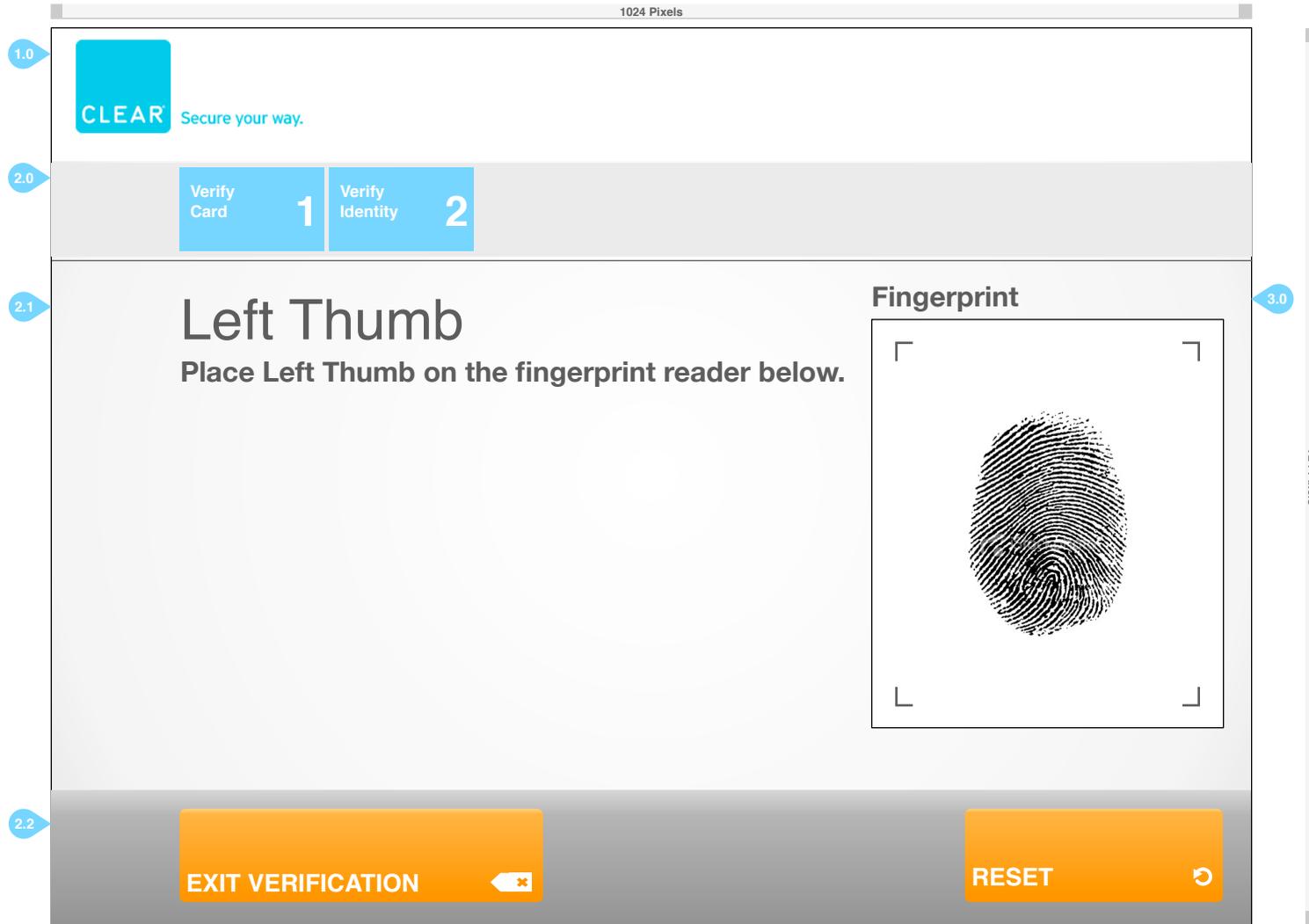
2.0) TWO STEPS OF VERIFICATION
The two steps of verification are displayed to the user. The current step will be the last blue button from left to right.

2.1) VERIFY IDENTITY
Users will verify their identity with their CLEAR card and verifying a specific biometric at the kiosk. **Since the user was unable to properly verify their Primary Biometric, they must choose their Secondary Biometric value to verify. They will only have three more chances to verify their identity**

2.2) SELECT BIOMETRIC
The user may select an alternate Biometric value to verify their identity.

2.3) EXIT VERIFICATION & CLEAR
Users can exit the CLEAR verification system at anytime by pressing Exit Verification. Clear will reset the scanned image.

3.0) FINGERPRINT PREVIEW
Users will see a preview of their fingerprint after a successful scan.



NOTES:

CLEAR Verification Kiosks will be monitored by CLEAR Attendants. New and Existing CLEAR users will be guided through the verification process if they assistance.

1.0) CLEAR LOGO

The CLEAR logo will always be displayed.

2.0) TWO STEPS OF VERIFICATION

The two steps of verification are displayed to the user. The current step will be the last blue button from left to right.

2.1) LEFT THUMB

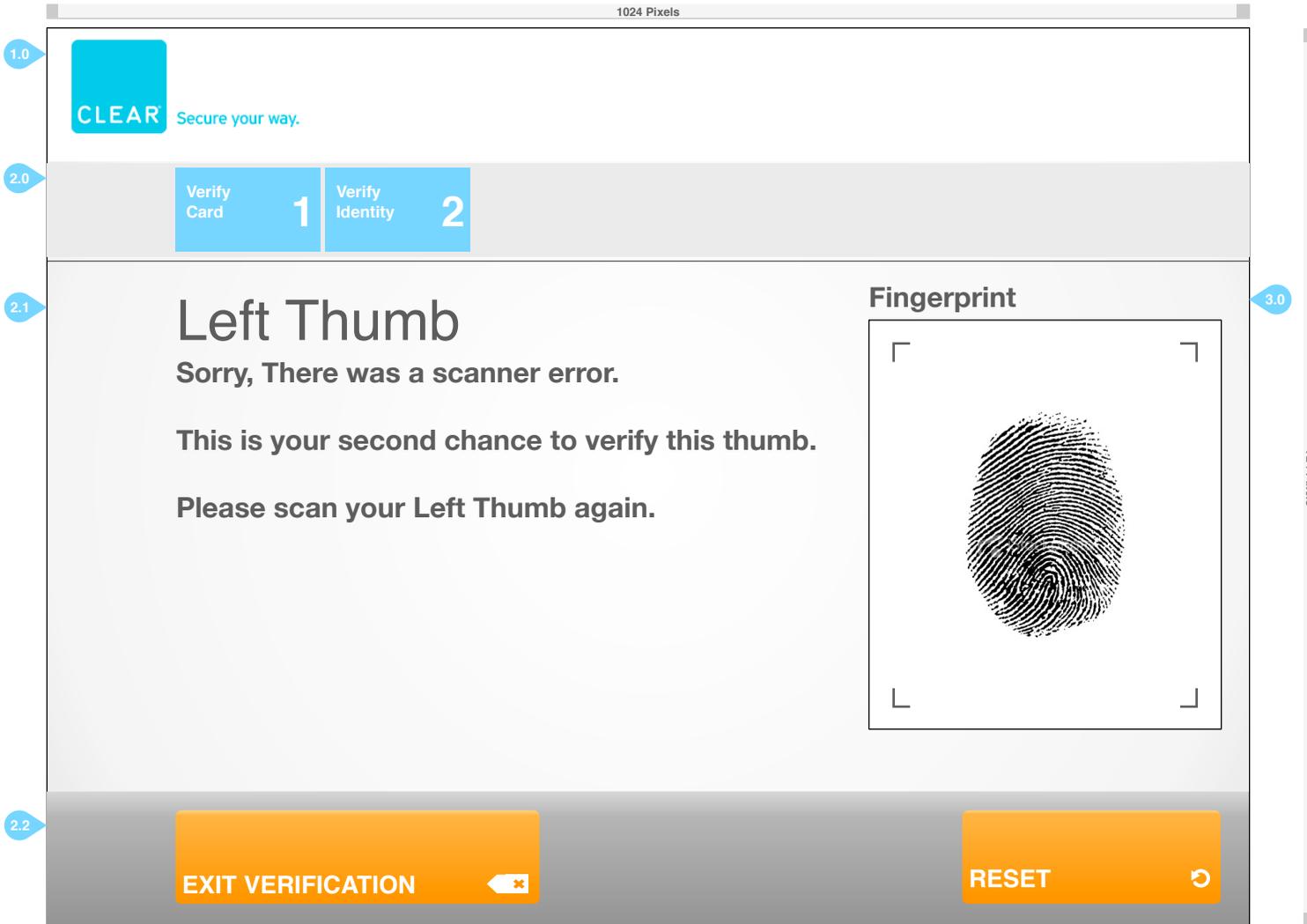
Users will verify their identity with their CLEAR card and verifying a specific biometric at the kiosk. **Since the user was unable to properly verify their Primary Biometric, they must verify their Secondary Biometric value. This is their fourth chance for the user to verify their identity.**

2.2) EXIT VERIFICATION & RESET

Users can exit the CLEAR verification system at anytime by pressing Exit Verification. Reset will reset the scanned image.

3.0) FINGERPRINT PREVIEW

Users will see a preview of their fingerprint after a successful scan.



NOTES:

CLEAR Verification Kiosks will be monitored by CLEAR Attendants. New and Existing CLEAR users will be guided through the verification process if they assistance.

1.0) CLEAR LOGO

The CLEAR logo will always be displayed.

2.0) TWO STEPS OF VERIFICATION

The two steps of verification are displayed to the user. The current step will be the last blue button from left to right.

2.1) LEFT THUMB

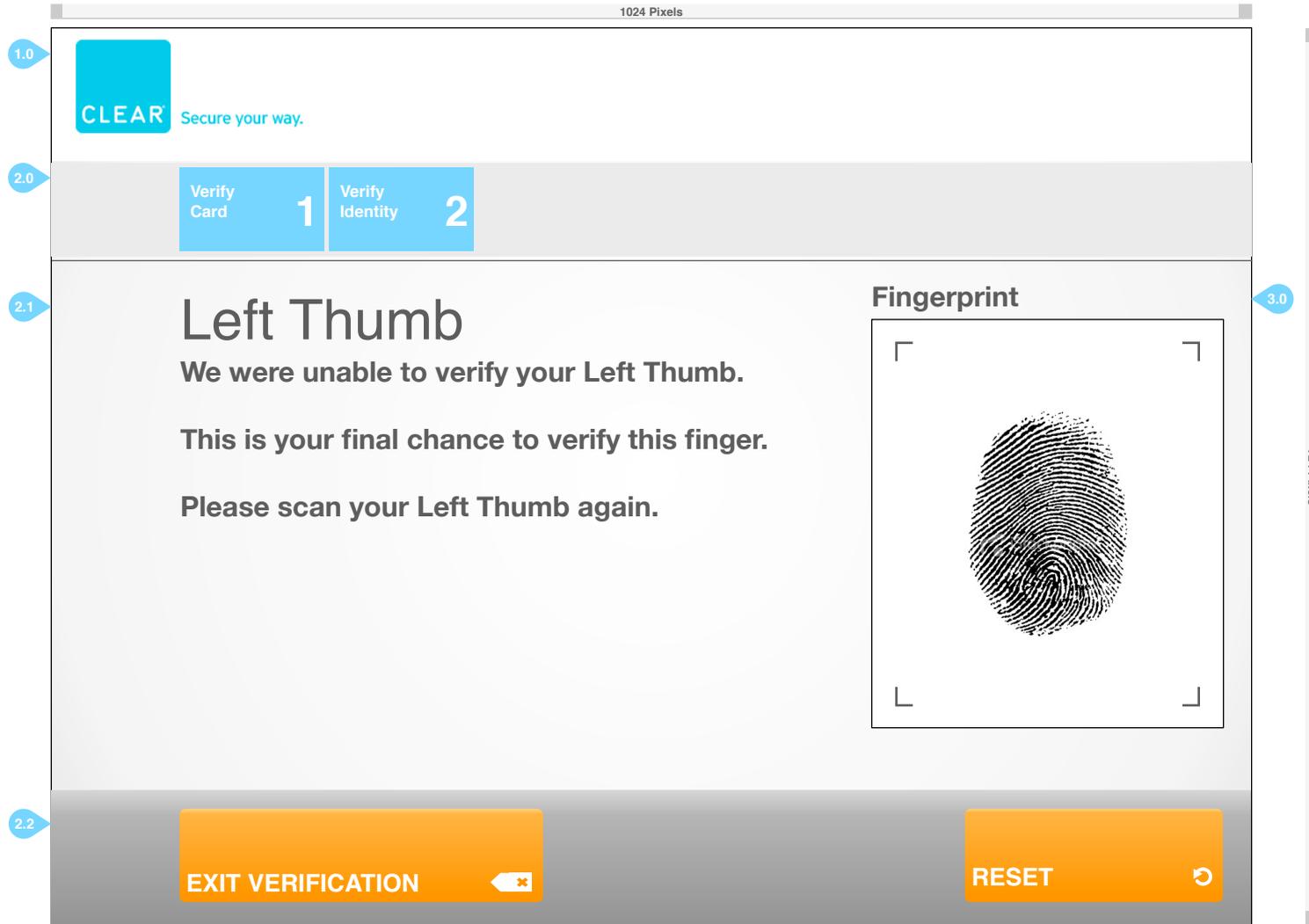
Users will verify their identity with their CLEAR card and verifying a specific biometric at the kiosk. **Since the user was unable to properly verify their Primary Biometric, they must choose their Secondary Biometric value to verify. This is their fifth chance for the user to verify their identity.**

2.2) EXIT VERIFICATION & RESET

Users can exit the CLEAR verification system at anytime by pressing Exit Verification. Reset will reset the scanned image.

3.0) FINGERPRINT PREVIEW

Users will see a preview of their fingerprint after a successful scan.



NOTES:

CLEAR Verification Kiosks will be monitored by CLEAR Attendants. New and Existing CLEAR users will be guided through the verification process if they assistance.

1.0) CLEAR LOGO

The CLEAR logo will always be displayed.

2.0) TWO STEPS OF VERIFICATION

The two steps of verification are displayed to the user. The current step will be the last blue button from left to right.

2.1) LEFT THUMB

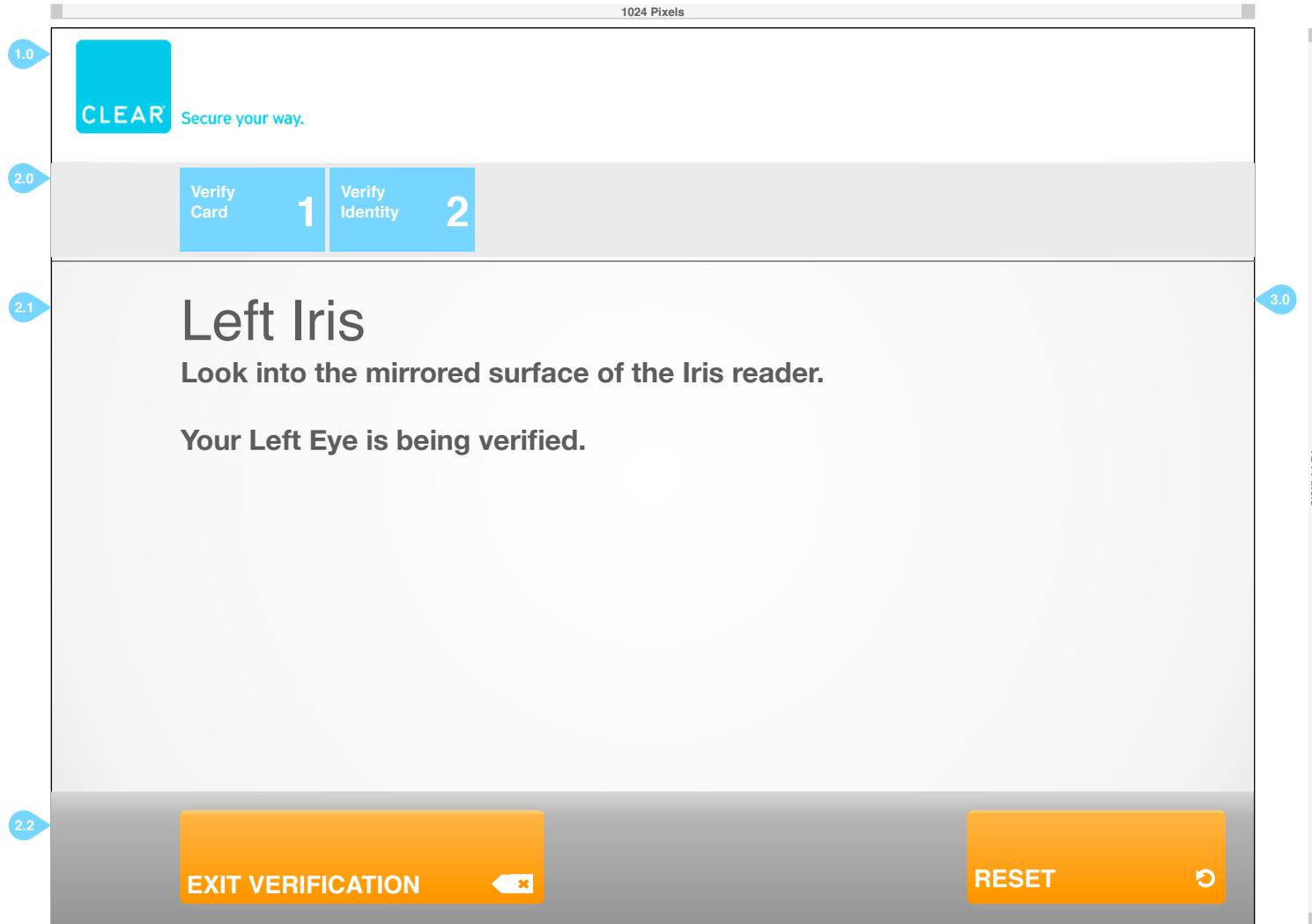
Users will verify their identity with their CLEAR card and verifying a specific biometric at the kiosk. **Since the user was unable to properly verify their Primary Biometric, they must verify their Secondary Biometric. This is their SIXTH and FINAL chance for the user to verify their identity. If they fail, they will exit the system and will have to go to the normal security line.**

2.2) EXIT VERIFICATION & RESET

Users can exit the CLEAR verification system at anytime by pressing Exit Verification. Reset will reset the scanned image.

3.0) FINGERPRINT PREVIEW

Users will see a preview of their fingerprint after a successful scan.



NOTES:

CLEAR Verification Kiosks will be monitored by CLEAR Attendants. New and Existing CLEAR users will be guided through the verification process if they assistance.

1.0) CLEAR LOGO

The CLEAR logo will always be displayed.

2.0) TWO STEPS OF VERIFICATION

The two steps of verification are displayed to the user. The current step will be the last blue button from left to right.

2.1) LEFT IRIS

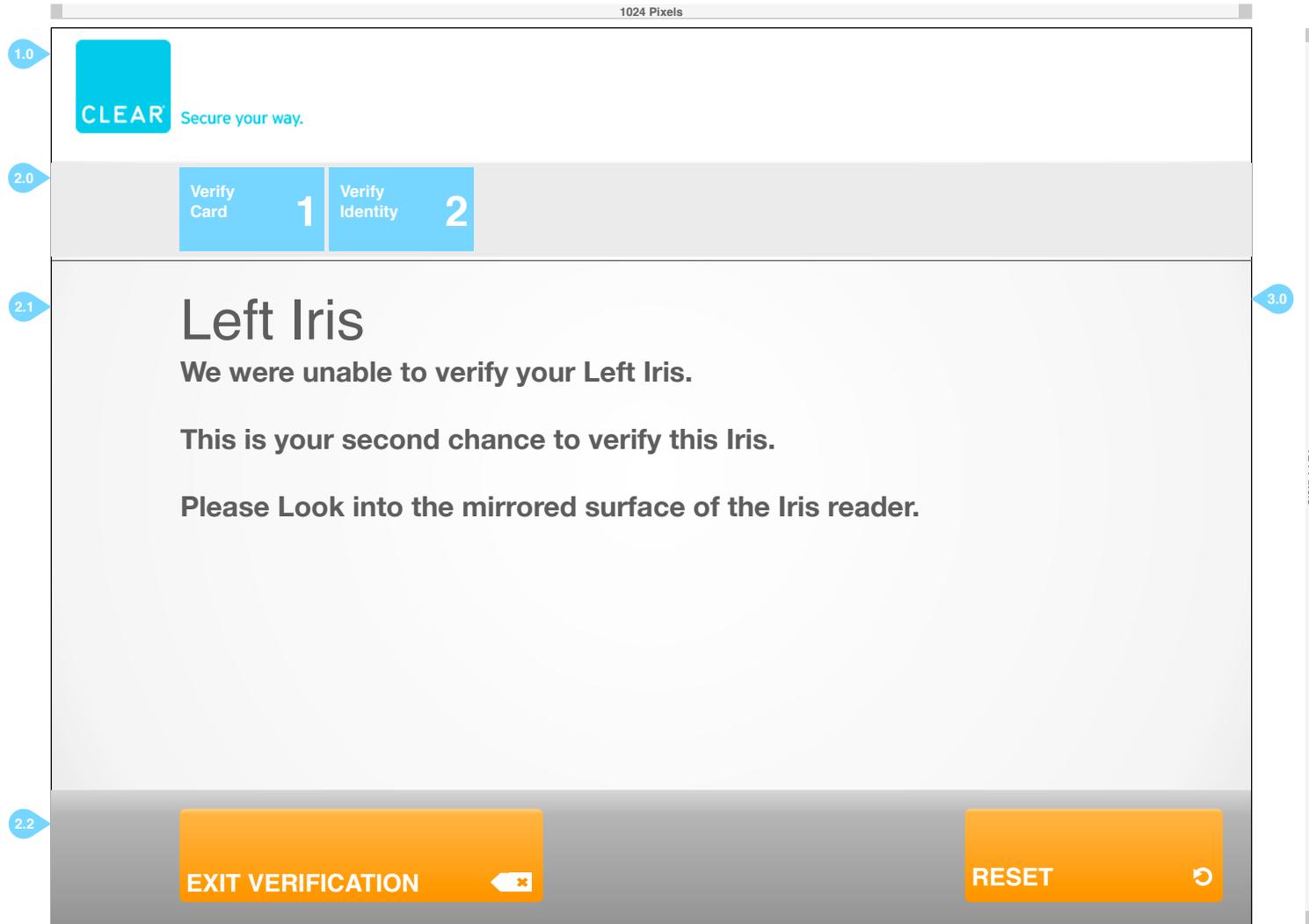
Users will verify their identity with their CLEAR card and verifying a specific biometric at the kiosk. **Since the user was unable to properly verify their Primary Biometric, they must choose their Secondary Biometric value to verify. This is their fourth chance for the user to verify their identity.**

2.2) EXIT VERIFICATION & RESET

Users can exit the CLEAR verification system at anytime by pressing Exit Verification. Reset will reset the scanned image.

3.0) FINGERPRINT PREVIEW

Users will see a preview of their fingerprint after a successful scan.



NOTES:

CLEAR Verification Kiosks will be monitored by CLEAR Attendants. New and Existing CLEAR users will be guided through the verification process if they assistance.

1.0) CLEAR LOGO

The CLEAR logo will always be displayed.

2.0) TWO STEPS OF VERIFICATION

The two steps of verification are displayed to the user. The current step will be the last blue button from left to right.

2.1) LEFT IRIS

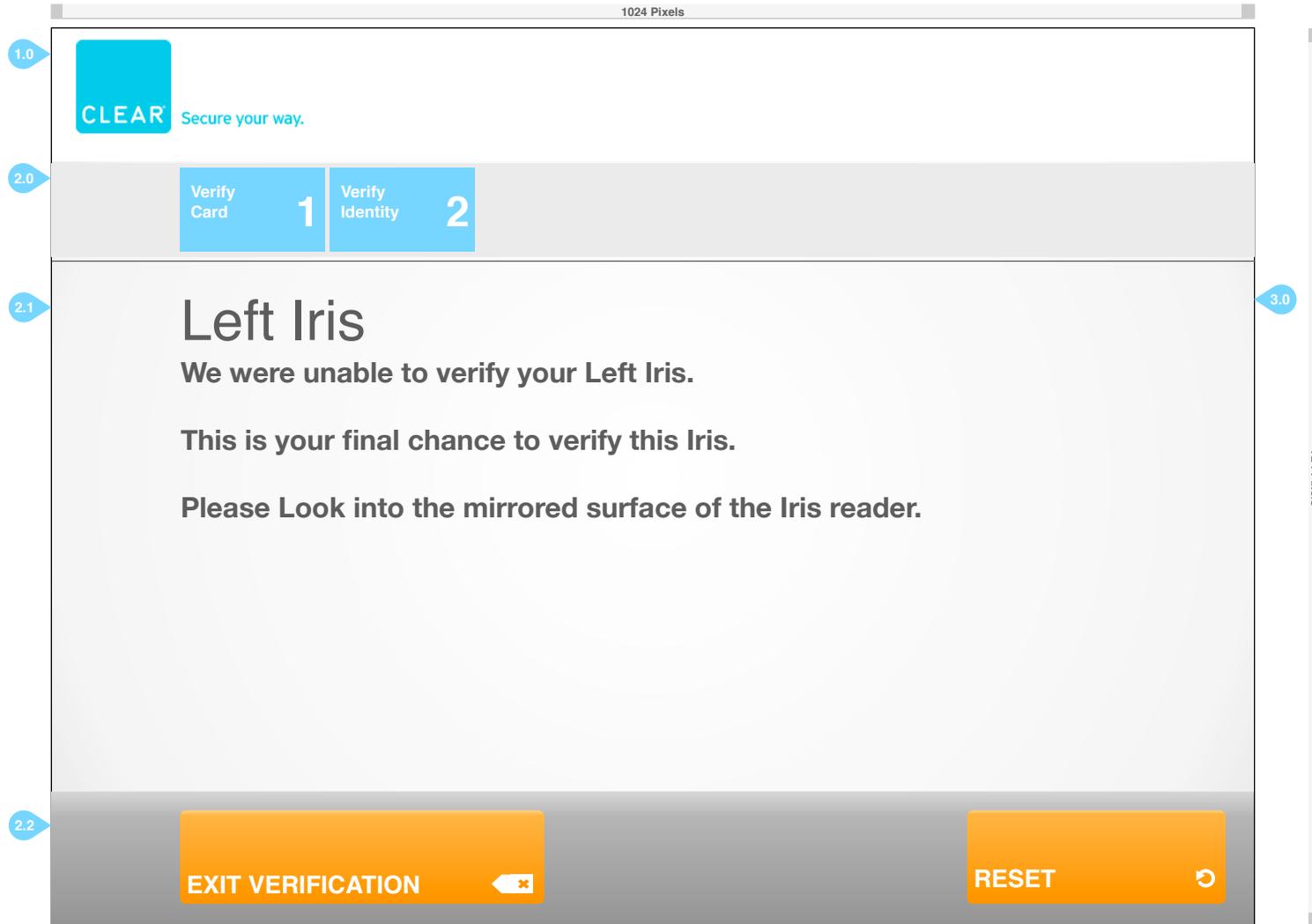
Users will verify their identity with their CLEAR card and verifying a specific biometric at the kiosk.

2.2) EXIT VERIFICATION & RESET

Users can exit the CLEAR verification system at anytime by pressing Exit Verification. Reset will reset the scanned image.

3.0) FINGERPRINT PREVIEW

Users will see a preview of their fingerprint after a successful scan.



NOTES:

CLEAR Verification Kiosks will be monitored by CLEAR Attendants. New and Existing CLEAR users will be guided through the verification process if they assistance.

1.0) CLEAR LOGO

The CLEAR logo will always be displayed.

2.0) TWO STEPS OF VERIFICATION

The two steps of verification are displayed to the user. The current step will be the last blue button from left to right.

2.1) LEFT IRIS

Users will verify their identity with their CLEAR card and verifying a specific biometric at the kiosk.

2.2) EXIT VERIFICATION & RESET

Users can exit the CLEAR verification system at anytime by pressing Exit Verification. Reset will reset the scanned image.

3.0) FINGERPRINT PREVIEW

Users will see a preview of their fingerprint after a successful scan.

1024 Pixels

1.0



2.0

Verify Card

1

Verify Identity

2

2.1

Exit Verification?

Are you sure that you want to exit the CLEAR Identity Verification system?

You will be required to use the regular security line by exiting now.

Are you sure you want to exit?



2.2

EXIT VERIFICATION



GO BACK



724 Pixels

NOTES:

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1.0) CLEAR LOGO

The CLEAR logo will always be displayed.

2.0) TWO STEPS OF VERIFICATION

The two steps of verification are displayed to the user. The current step will be the last blue button from left to right.

2.1) EXIT VERIFICATION?

A user may choose to exit the CLEAR verification system at anytime. If they confirm and select the Exit Verification button, their CARD will be returned to them.

2.2) EXIT VERIFICATION & GO BACK

Users can exit the CLEAR verification system at anytime by pressing Exit Verification. Go Back will cancel their exit request and return them to the verification process.

1024 Pixels

1.0



2.0

Verify Card

1

Verify Identity

2

2.1

You Are Clear.

Thank You!

Please remove your CLEAR card and proceed to security.



724 Pixels

NOTES:

CLEAR Verification Kiosks will be monitored by CLEAR Attendants. New and Existing CLEAR users will be guided through the verification process if they assistance.

1.0) CLEAR LOGO

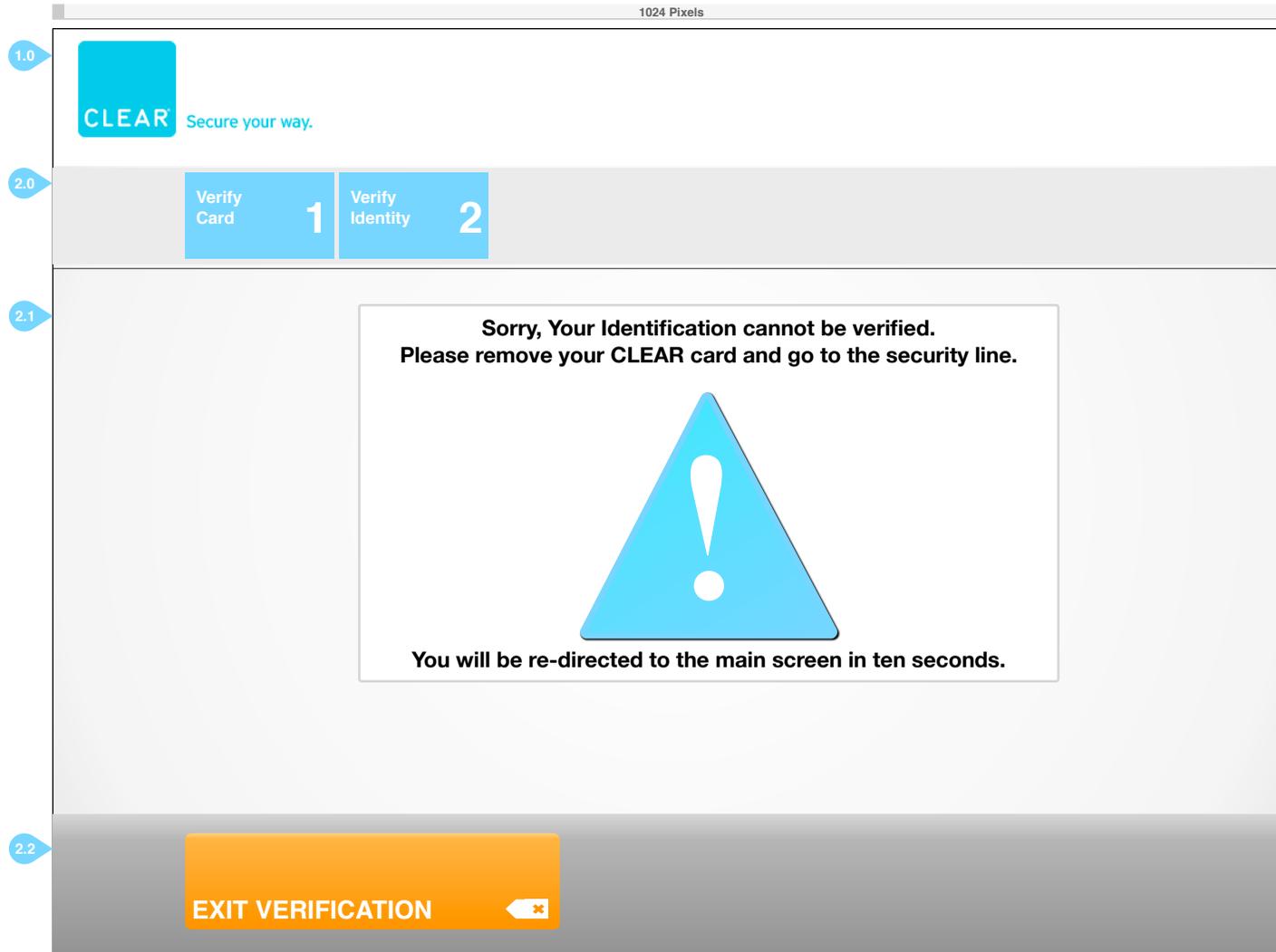
The CLEAR logo will always be displayed.

2.0) TWO STEPS OF VERIFICATION

The two steps of verification are displayed to the user. The current step will be the last blue button from left to right.

2.1) YOU ARE CLEAR

The user's identity has been verified and they may now proceed to security. Their CLEAR card will be returned to them.



NOTES:

CLEAR Verification Kiosks will be monitored by CLEAR Attendants. New and Existing CLEAR users will be guided through the verification process if they assistance.

1.0) CLEAR LOGO

The CLEAR logo will always be displayed.

2.0) TWO STEPS OF VERIFICATION

The two steps of verification are displayed to the user. The current step will be the last blue button from left to right.

2.1) YOUR IDENTIFICATION CANNOT BE VERIFIED.

Users will see this message when they have failed to verify their identity. They will only see this screen when they have not been able to verify their primary, secondary and tertiary biometric. They will be asked to travel through the standard security line.

2.2) EXIT VERIFICATION

Users can exit the CLEAR verification system at anytime by pressing Exit Verification.